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Form: PTO/SB/17 (10/04)

			_			F10/36/17 (10/04)			
REPLY/AMENDMENT FEE TRANSMITTAL			Attorney Docket No.		95	95-426			
			Application Number		09/	09/577,320			
			Filing Date		Ма	May 24, 2000			
			First Named Inventor		PA	PARASU			
			Group Art Unit		21	2179			
AMOUNT ENCLOSED \$ 0		Examiner Name		Hu	Hutton, D.				
FEE CALCULATION (fees effective 10/01/04)									
CLAIMS AS AMENDED	AS Claims Remaining Highe		Number Number y Paid For Extra		Rate		Calculations		
TOTAL CLAIMS	16 ⁽¹⁾ 20) (2) =	* (3)	* (3)		50.00 =	\$0	
INDEPENDENT CLAIMS	5 (4) 5		(5) =	* (6)	* (6)		00.00 =	\$0	
Since an Official Action set an <u>original</u> due date of <u>March 8, 2005</u> , petition is hereby made for an extension to cover the date this reply is filed for which the requisite fee is enclosed (1 month (\$110); 2 months (\$430); 3 months (\$980); 4 months (\$1,530); 5 months (\$2,080)): \$ 0									
If Statutory Disclaimer under Rule 20(d) is enclosed, add fee (\$110)							\$0		
Total of above Calculations =								\$ 0	
Reduction by 50% for filing by small entity (37 CFR 1.9, 1.27 & 1.28)									
Information Disclosure Fee = TOTAL FEES DUE =								\$ 0	
(1) If entry (1) is less than entry (2), entry (3) is "0". (2) If entry (2) is less than 20, change entry (2) to "20". (4) If entry (4) is less than entry (5), entry (6) is "0". (5) If entry (5) is less than 3, change entry (5) to "3".									
METHOD OF PAYMENT									
[] Check enclosed as payment.									
[] Charge "TOTAL FEES DUE" to the Deposit Account No., below.									
AUTHORIZATION									
[X] If the above-noted "AMOUNT ENCLOSED" is not correct, the Commissioner is hereby authorized to credit any overpayment or charge any additional fees under 37 CFR 1.16 or 1.17 necessary to maintain pendency of the present application to:									
Deposit Account No. 50-1130			under order No. 95-426						
Deposit Account Name Leon R Turkevich									
SUBMITTED BY: CUSTOMER NO. 23164									
Typed Name Edward J. Stemberger					F	Reg. No.	0. 36,017		
Signature						Date	March 7	7, 2005	



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: PARASU

Examiner: Hutton, D.

Application No.: 09/577,320

Group Art Unit: 2179

Filed: May 24, 2000

Docket: 95-426

For: APPARATUS AND METHOD FOR CONTACTING A CUSTOMER SUPPORT LINE ON A CUSTOMER'S BEHALF AND HAVING A

CUSTOMER SUPPORT REPRESENTATIVE CONTACT THE CUSTOMER

Date: March 7, 2005

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT

Sir:

In response to the Official Action mailed December 8, 2004, please consider the following amendment and remarks.